

A publication of the



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**We say "Aloha"**

Hello, {FIRST\_NAME}!

## Secure Access

### *Protecting you and your customers - with Radiant Security Services*

Radiant Security Services is offering a new suite of products and services that goes beyond mere compliance with current data security standards by providing critical proactive management tools and a threat response network for your stores and restaurants.



Radiant Security Services (RSS) is a suite of protection that

- integrates securely to POS
- provides a means of secure remote access
- offers two factor authentication
- makes rear report printing easy
- includes 3 years of automatic updates
- provides secure WiFi for management staff
- monitors web sites
- gives proactive threat management and prevention

This article is the second in a series of four to highlight the benefits of each of the four components of RSS.

#### **1. Site Shield**

**2. Secure Access** - An above-store remote access tool for accessing the POS back

to our recent customers



Cincinnati, OH



Cleveland, OH



Columbus, OH

Virgil's Café

Cincinnati, OH



Foxborough, MA

## PCI Compliance Quick Update:

NEW!

office PC and network with:

- Two factor authentication
- Remote access
- Secure file transfer
- Security and operational alerts
- Remote reporting



### 3. Threat Defender

### 4. Beach Assistance

It's not simply about the security of your business. It's about maintaining the relationships that you have developed with your customers. It's about protecting consumer trust.

Visit our [website](#) for more information on Radiant Security Services, please call the **Customer Care Center at 877-456-8890**.

## PCI Compliance Demystified - v. 3

This article is the third in a series to explain, step by step, the requirements of PCI DSS compliance. It is a detailed and complex process and evolution that Matrix Proven POS can help you achieve. Each month we'll explain one of the 12 steps to compliance listed below.

### Build and Maintain a Secure Network

*Requirement 1:* Install and maintain a firewall configuration to protect cardholder data

*Requirement 2:* Do not use vendor-supplied defaults for system passwords and other security parameters

### Protect Cardholder Data

*Requirement 3:* Protect stored cardholder data

This is an effort to keep cardholder data storage to a minimum by implementing data retention and disposal policies, procedures and processes.

Protection methods such as encryption, truncation, masking, and hashing are critical components of cardholder data protection. If an intruder

**NEW!**

## Deadline for Migrating to New SSL/TLS Infrastructure for Fifth Third is Approaching

Fifth Third Processing Solutions is committed to providing their merchant partners a fast and reliable platform for supporting SSL (secure socket layer) and TLS (transport layer security) protocols. Several years ago, Fifth Third began building a new infrastructure to provide higher levels of availability and dependability to their SSL/TLS customers. Effective **July 1, 2011**, the new infrastructure will completely replace the legacy platform.

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Aloha version 6.4 is the most up-to-date, secure and PCI compliant software currently available for your Radiant system. Though this is just one piece of the PCI data security puzzle, the version of Aloha POS software you're running is crucial to getting your system in full compliance.

Older versions of Aloha software will eventually expire or have already expired and must be updated to provide the PCI compliance you need to keep your customer data secure. *Note important expiration dates below:*

- **Aloha POS v 5.3 - EXPIRED 12/2009**
- **Aloha POS v6.1 -**

circumvents other security controls and gains access to encrypted data, without the proper cryptographic keys, the data is unreadable and unusable to that person. Other effective methods of protecting stored data should be considered as potential risk mitigation opportunities. For example, methods for minimizing risk include not storing cardholder data unless absolutely necessary, truncating cardholder data if full PAN is not needed, and not sending unprotected PANs using end-user messaging technologies, such as e-mail and instant messaging.

*Requirement 4:* Encrypt transmission of cardholder data across open, public networks

### **Maintain a Vulnerability Management Program**

*Requirement 5:* Use and regularly update anti-virus software

*Requirement 6:* Develop and maintain secure systems and applications

### **Implement Strong Access Control Measures**

*Requirement 7:* Restrict access to cardholder data by business need-to-know

*Requirement 8:* Assign a unique ID to each person with computer access

*Requirement 9:* Restrict physical access to cardholder data

### **Regularly Monitor and Test Networks**

*Requirement 10:* Track and monitor all access to network resources and cardholder data

*Requirement 11:* Regularly test security systems and processes

### **Maintain an Information Security Policy**

*Requirement 12:* Maintain a policy that addresses information security

If you would like more information, call the **Customer Care Center at 877-456-8890**.

## **Radiant's C700 Order Confirmation Display**

The Radiant C700 Order Confirmation Display is a critical component of your POS solution that dramatically improves the customer



EXPIRED 6/1/2010

- Aloha POS v6.2 -

EXPIRED 12/1/2010

- Microsoft discontinued support for Windows

2000 Server - July 2010

- Windows 98 - EXPIRED July 2006

Matrix Proven POS can help get your software upgraded to version 6.4 and help you take other steps to meet compliance requirements. Visit the PCI page at [matrixprovenpos.com](http://matrixprovenpos.com) or call the Customer Care Center at 877-456-8890.

**Matrix Proven POS**

ordering experience in quick service and fast casual restaurants. Cut waste and improve customer satisfaction by displaying transaction details such as items ordered, requested modifiers and totals



in real-time. Boost sales by improving speed of service and engaging your customers at decision-making moments with high-impact full motion video marketing promotions.

*The Radiant C700 will help you.....*

Improve speed of service

Increase order accuracy

Increase sales

Maximize customer satisfaction

Reduce fraud

If you would like more information about this display, call the **Customer Care Center at 877-456-8890.**

## Integrating liquor and draught beer control into your Aloha system

FreePour Controls is a leading developer of inventory control systems for the hospitality industry and offers liquor and draft beer measurement and control that integrates seamlessly with your Aloha POS system. The FreePour solutions help manage inventory and deliver profits to hospitality clients all over.

FreePour Controls has a [solution](#) for draught beer and liquor products to suit the diverse needs of the hospitality industry in beverage cost management. Each solution has the same fundamental benefits – fast, easy, accurate, invisible to customers, and can be interfaced with the POS system.



The FreePour solutions provide powerful and timely reports that make your bartenders accountable, thereby creating a deterrent to waste, spillage, over pouring, and theft. The result is increased bar profits that inevitably cover the cost of the systems.

To learn more about FreePour and how it's scan checker system and draught beer

CORPORATE OFFICE  
340 North Main Street  
Huron Ohio 44839  
Office: 419-433-4013  
Toll Free 877-456-8890

controls work, [visit the FreePour Controls web site here.](#)

For more information on integrating FreePour into your system, please call the  
**Customer Care Center at 877-456-8890.**

[Forward this message to a friend](#)

[info@matrixprovenpos.com](mailto:info@matrixprovenpos.com)

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[Read](#) the Radiant Systems marketing policy.

