

A publication of the



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We say "Aloha"

to a few of our recent
customers



Hello, {FIRST_NAME}!

A Success Story: Slows BAR-B-Q in Detroit



Since it opened in September 2005, Slows Bar-B-Q in Detroit earned a great deal of positive press and loyal customers with its Slow Food theme. But it was time to re-think their point of sale (POS) needs.

“After meeting with Matrix Proven POS, we were sold on their plan of how they would help us move forward. We really outgrew the capabilities of our old POS company and its system. What differentiated Matrix Proven POS from our past POS provider and other providers we considered was that we uncovered a culture at Matrix; their main mission is to improve our top line sales and bottom line profits.



And they provided us with all the support and tools to accomplish this. It really helped that everyone from their sales person to the installation team had restaurant experience. They had a deep understanding and respect for what we do here. This kind of POS Company is invaluable to the health and success of our business.”

-Terrv Perrone. Slows Bar-B-Q Founder

North Ridgeville, OH



Chesterfield Twp, MI



Sandusky, OH

Figaro Bread

Columbus, OH

PCI Compliance Quick Update:

Aloha version 6.4 is the most up-to-date, secure and PCI compliant software currently available for your Radiant system. Though this is just one

Terry Terrence, Stone Bar & Grill

And now, Terry and his partners are expanding by adding [Aloha Take Out](#), a commissary kitchen, as well a second store in 2010. They are also adding [Orderman Handheld](#) solutions to expand their capabilities as well as maximizing customer service.

To find out more about how Matrix Proven POS can help your business meet its expanding needs, call the [Customer Care Center at 877-456-8890](#).

What is your Aloha version number, and why is it important?

There are two simple ways to check which version of Aloha software you're currently running on your system:

1. On a front of house terminal that is "floating", the version number shows in the bottom right corner, or
2. go into "Aloha Manager", click on "Help" and then click on "About Aloha" and your version number will be shown.

If you want to be as up-to-date as possible with the Aloha features and interface, you'll need to update to the current version. Version 6.4 offers enhancements and redesigns to the Quick Combo feature to simplify the combo process. Aloha Table Service now includes Smart Select, Smart Item buttons and customized sub-menu panels for better screen flow and personalization.



In addition, POS version 6.4 allows configuration and complete customization of tipshare pools as well as enhanced support for deferred, included and exempt modifiers to improve the overall order process for employees and guests. Break options and rules can now be configured easily and legally, using the Employee Breaks feature.

Safety and security for customer transactions are also improved in version 6.4, to help you with enhanced encryption, configuration and PCI settings. Version 6.5 is currently in controlled deployment, so stay tuned to the eNews for more information coming on future updates. Make sure you check the PCI Compliance Quick Update in the left column to see expiration dates for Aloha software

piece of the PCI data security puzzle, the version of Aloha POS software you're running is crucial to getting your system in full compliance.

Older versions of Aloha software will eventually expire and must be updated to provide the PCI compliance you need to keep your customer data secure. Note important expiration dates below:

- Aloha POS v 5.3 - EXPIRED 12/2009
- Aloha POS v6.1 - expires 6/1/2010
- Aloha POS v6.2 - expires 12/1/2010
- Microsoft is discontinuing support for Windows 2000 Server - July 2010

Matrix Proven POS can help get your software upgraded to version 6.4 and help you take other steps to meet compliance requirements. Visit the PCI page at matrixprovenpos.com or call the **Customer Care Center at 877-456-8890**.

Matrix Proven POS

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versions.

For more details or to upgrade your system to version 6.4, visit matrixprovenpos.com or call the **Customer Care Center at 877-456-8890**.

Is it time to consider switching to Radiant Payment Services?

The top reasons you need to be using Radiant Payment Services

Payment Guard: A new technology that stores all credit card information off-site, which lowers your PCI risks and helps you achieve PCI compliance, since the card data is not on your in-house server.

Restaurant Guard: Deter theft through real-time analysis of employee transactions right on your Aloha POS system. Potentially fraudulent behavior generates easy-to-navigate alerts with details of the suspicious transaction and any history of similar behavior.

Offsite Data Backup: Protect your critical POS data with automated backups of all site history. Your operational history and configuration information is stored at Radiant's secure data center where it can be recovered in the event of a disaster.

One Point of Contact: Radiant Payment Services works seamlessly with your Aloha POS to provide a beginning-to-end solution from the time a card is swiped to the settlement of funds. Keep it simple with a single point of accountability for any transaction needs.

Batch Alert: Batches are actively monitored to ensure proper settlement. You are notified of any batches not settled within 24 hours and if a batch has not been settled within 36 hours, you receive a call from our support team.

PCI Updates: Receive regular updates about the ever-changing crucial PCI standards.

Ease of Changeover: It is so seamless that you won't even notice the transition.

Price Lock: Radiant Payment Services offers a 3 year rate lock.

Simpler Statements: Visa, MC, and Discover will be on one statement, thus eliminating any statement fee from Discover.

For more information or to make the switch to Radiant Payment Services, visit the [Customer Care Center online here](#) or call the **Customer Care Center at 877-456-8890**.

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